

## Consultation on the draft criteria for assessing Lancashire County Council subsidised bus services

### What is the consultation about?

Lancashire County Council has developed a new method for assessing subsidised local bus services and wishes to consult on this proposed new criteria. We are consulting with all interested parties over the next 7 weeks and welcome views on the draft criteria.

**All feedback will be treated confidentially.** The feedback will be taken into consideration and where appropriate, changes will be made in line with comments received. We aim to have an agreed bus service assessment criteria in place by September 2014, which will then be published on our web pages.

Please refer to the proposed bus services criteria and criteria explanation which can be found on the 'Draft criteria for assessing subsidised bus services' consultation page at [www.lancashire.gov.uk/haveyoursay](http://www.lancashire.gov.uk/haveyoursay) .

1. Please read the instructions carefully.
2. Please use a blue or black pen to fill in the questionnaire.
3. Please check you have answered all the appropriate questions.
4. Please return your completed questionnaire by **31 July 2014** to Have your say, Lancashire County Council, County Hall, PRESTON, PR1 8XJ.

## Journey purpose, business growth

A key priority for LCC's subsidised bus services will be to consider the principal purpose of the bus service and how it is used. A score will be allocated (up to a maximum of 10) based on whether services provide access for employment (5), followed by education (4), health/medical/welfare (4), shopping (2), personal business and leisure (1).

**Q1**

**How strongly do you agree or disagree with the suggested categories and scores?**

Please tick ✓ one box only

Strongly  
agree

Tend to  
agree

Tend to  
disagree

Strongly  
disagree

Don't  
know

**Q2**

**If you disagree, please tell us why you disagree.**

Please write in below

**Q3**

**Are there any other categories you think should be included?**

Please tick ✓ one box only

Yes

No

Don't know

**Q4**

**If yes, what categories should we include and what score should they be given?**

Please write in below

## Sustainable economic growth

We will allocate a score to bus services based on how many trips they make that serve employment areas, including business parks, town and city centres.

**Q5**

**How strongly do you agree or disagree with the suggested options and scores?**

Please tick ✓ one box only

Strongly  
agree

Tend to  
agree

Tend to  
disagree

Strongly  
disagree

Don't  
know

**Q6**

**If you disagree, please tell us why you disagree.**

Please write in below

**Q7**

**Are there any other options you think should be included?**

Please tick ✓ one box only

Yes

No

Don't know

**Q8**

**If yes, what options should we include and what score should they be given?**

Please write in below

## Impact on carbon emissions

We will allocate a score to bus services based on proximity to Air Quality Management Areas and congestion hotspots.

**Q9**

**How strongly do you agree or disagree with the suggested options and scores?**

Please tick ✓ one box only

Strongly  
agree

Tend to  
agree

Tend to  
disagree

Strongly  
disagree

Don't  
know

**Q10**

**If you disagree, please tell us why you disagree.**

Please write in below

**Q11**

**Are there any other options you think should be included?**

Please tick ✓ one box only

Yes

No

Don't know

**Q12**

**If yes, what options should we include and what score should they be given?**

Please write in below

## Operational service days

We will allocate a score to bus services based on the days and frequency of operation. Those services operating on Monday to Saturday daytimes, where no alternative commercial service is available, will be given higher priority.

### Q13 How strongly do you agree or disagree with the suggested options and scores?

Please tick ✓ one box only

Strongly  
agree

Tend to  
agree

Tend to  
disagree

Strongly  
disagree

Don't  
know

### Q14 If you disagree, please tell us why you disagree.

Please write in below

### Q15 Are there any other options you think should be included?

Please tick ✓ one box only

Yes

No

Don't know

### Q16 If yes, what options should we include and what score should they be given?

Please write in below

## Accessibility – travel choice

We will allocate a score based on whether there are alternative public transport solutions available in the vicinity within 800m radius of current subsidised bus services. Areas not served by alternative public transport will receive a higher score.

**Q17** How strongly do you agree or disagree with the suggested options and scores?

Please tick ✓ one box only

Strongly  
agree

Tend to  
agree

Tend to  
disagree

Strongly  
disagree

Don't  
know

**Q18** If you disagree, please tell us why you disagree.

Please write in below

**Q19** Are there any other options you think should be included?

Please tick ✓ one box only

Yes

No

Don't know

**Q20** If yes, what options should we include and what score should they be given?

Please write in below

## Access for older and disabled people

We will allocate a score to bus services based on how many people with older or disabled persons ENCTS passes are carried, giving a higher priority for those carrying a greater number of pass holders.

**Q21**

**How strongly do you agree or disagree with the suggested options and scores?**

Please tick ✓ one box only

Strongly  
agree

Tend to  
agree

Tend to  
disagree

Strongly  
disagree

Don't  
know

**Q22**

**If you disagree, please tell us why you disagree.**

Please write in below

**Q23**

**Are there any other options you think should be included?**

Please tick ✓ one box only

Yes

No

Don't know

**Q24**

**If yes, what options should we include and what score should they be given?**

Please write in below

## Service usage

We will allocate a score to bus services based on the overall number of passengers carried each year.

**Q25** How strongly do you agree or disagree with the suggested options and scores?

Please tick ✓ one box only

Strongly  
agree

Tend to  
agree

Tend to  
disagree

Strongly  
disagree

Don't  
know

**Q26** If you disagree, please tell us why you disagree.

Please write in below

**Q27** Are there any other options you think should be included?

Please tick ✓ one box only

Yes

No

Don't know

**Q28** If yes, what options should we include and what score should they be given?

Please write in below



## Overall

Lancashire County Council currently assesses its subsidised local bus services purely on financial grounds - 40% of the cost of the provision should be met through fares income, including both that paid by passengers on bus together with the reimbursement of funding from the carriage of older or disabled persons ENCTS concessionary travel pass holders .

The proposed new criteria takes into consideration operational aspects of the subsidised bus services and also the county council's priority themes.

**Q29**

**How strongly do you agree or disagree with the suggested options and scores?**

Please tick ✓ one box only

Strongly  
agree

Tend to  
agree

Tend to  
disagree

Strongly  
disagree

Don't  
know

**Q30**

**Do you have any further comments to make on the proposed criteria?**

Please write in below

## About you

**Q31**

**Are you responding to this consultation...?**

Please tick ✓ one box only

As a member of the public

On behalf of an organisation/business

**Q32**

**If you are responding on behalf of an organisation/business, what is the name of the organisation you are responding to this consultation on behalf of?**

Please write in below

**Q33**

**If you are responding on behalf of an organisation/business within your organisation, which of the following best describes your position?**

Please tick ✓ one box only

Operational

Management

Senior management

Other

**Q34**

**Please provide your postcode. We are asking for this so we can consider responses based on location.**

Please write in below

## How do I share my views with you?

The formal consultation period will run from 12 June 2014 – 31 July 2014.

You have until this date to send us any comments you wish to make.

Please return the completed questionnaire to:

Have your say  
Lancashire County Council  
County Hall  
PRESTON  
PR1 8XJ

If you have any queries about this consultation, please email them to [haveyoursay@lancashire.gov.uk](mailto:haveyoursay@lancashire.gov.uk) or call 0808 1443536 (free from landlines) and leave a message.

**Thank you for taking part in this consultation**